



Epson Solutions Suite — Streamlined configuration and management for your printer fleet

Epson business printers offer a full suite of advanced solutions designed to help businesses easily manage the installation, configuration and operation of their print environment. With workflow administration, fleet management, remote services and third-party integration, Epson Solutions Suite has you covered.



Epson Device Admin

A powerful device management solution, Epson Device Admin was designed to simplify the installation, configuration and management of networked Epson printers with alert notifications and usage reporting.



Epson Print Admin

A cost-effective administration tool, Epson Print Admin helps customers increase document output security, manage print costs and improve productivity with its user-friendly software integration. Also available on select models as an embedded solution with **Epson Print Admin Serverless**.



Epson Remote Services

A cloud-based printer fleet management tool, Epson Remote Services (ERS) was built to help partners remotely diagnose customer service needs, perform remote operations, generate alerts and usage reports via email for registered users, and more—all from the convenience of the cloud.



Epson Open Platform

For use in select Epson multifunction printers, Epson Open Platform allows users to gain control of their printing operations by interacting with embedded software from a variety of third-party Independent Software Vendor (ISV) solutions. Select Epson single-function printers allow Epson Open Platform interaction and compatibility but do not have third-party integration.



Shown with optional accessories.

Epson Solutions Suite

		WorkForce® Enterprise		WorkForce Pro HC		WorkForce/WorkForce Pro					Supertank		
Model Name(s)		WF-C21000, WF-M21000, WF-C20750, AM-C8000, AM-M5500, AM-C5000, AM-C4000	AM-C550, AM-C400	EM-C8101	EM-C8100, EM-C800, EP-C800	EM-C7100, EP-C7000	WF-C5890, WF-M5899, WF-C5390, WF-M5399	WF-C4810, WF-C4310	EC-C7000	EC-C110	ST-C8090	ST-C8000	ST-C5500, ST-C5000, ST-C4100, ST-C2100, ST-M3000, ST-M1000
Model Type		A3	A4	A3	A3/A4	A3	A4	A4	A3	Mobile	A3	A3	A4
 Epson Device Admin <i>Device Management</i>	Epson Device Admin	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
	Batch Device Configuration	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
	Status Sheet	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
	Program Firmware Update	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
	Ink Status & Low Alerts	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
	Page Counter (Total, Mono, Color)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
	Alert Notifications	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
	Usage Reports	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
 Epson Remote Services <i>Fleet Management</i>	Epson Remote Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
	Device Management	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
	Remote Operation	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
	Usage Tracking & Reporting	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
	Embedded ERS Support	Yes	Yes	Yes	Yes	—	Yes	—	—	—	—	—	—
	Device Alert	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	—	Yes	Yes	Yes
 Epson Print Admin <i>Print Management</i>	Epson Print Admin	Yes	Yes	Yes	Yes	Yes	Yes	—	—	—	Yes	—	—
	Device Authentication	Yes	Yes	Yes	Yes	Yes	Yes	—	—	—	Yes	—	—
	Secure Pull Printing	Yes	Yes	Yes	Yes	Yes ¹	Yes ¹	—	—	—	Yes	—	—
	Active Directory Integration	Yes	Yes	Yes	Yes	Yes	Yes	—	—	—	Yes	—	—
	Usage Tracking	Yes	Yes	Yes	Yes	Yes	Yes	—	—	—	Yes	—	—
	Cost Accounting	Yes	Yes	Yes	Yes	Yes	Yes	—	—	—	Yes	—	—
	Scanning to My Email/My Folder	Yes	Yes	Yes	Yes	Yes	Yes	—	—	—	Yes	—	—
	Rule-Based Printing	Yes	Yes	Yes	Yes	Yes	Yes	—	—	—	Yes	—	—
	Reporting	Yes	Yes	Yes	Yes	Yes	Yes	—	—	—	Yes	—	—
	Epson Print Admin Serverless	Yes	Yes	Yes	—	—	—	—	—	—	—	—	—
 Epson Open Platform <i>Third-Party Integration²</i>	Epson Open Platform	Yes	Yes	Yes	Yes	Yes	Yes	—	—	—	Yes	—	—

¹ For models WF-M5399, WF-C5390, EP-C7000, jobs will print automatically after authentication. No option to select individual job for printing. ² Available for select models and from select software partners. Ask your authorized Epson partner for details.

Contact your Epson Sales Representative for more information.

Name:

Phone:

Email:

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